THE ROLES AND RESPONSIBILITIES OF LOCAL GUIDES IN PURO MANGKUNEGARAN SURAKARTA

FINAL PROJECT REPORT

Submitted as a Partial Requirement in Obtaining Degree in the English Diploma Program, Faculty of Letters and Fine Arts, Sebelas Maret University

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MOTTOES

"Life is like riding a bicycle. To keep your balance, you must keep moving".

-Albert Einstein-

"Never give up on what you really want to do. The person with big dreams is more powerful than one with all the fact".

-Unknown Author-

"Without music, life would be a mistake".

-Friedrich Nietzsche-

“Live as if you were to die tomorrow. Learn as if you were to live forever”.

-Mahatma Gandhi-

“Be wise, don’t waste every single time. Life is too short to be wasted”.

-The Writer-
DEDICATION

This Final Project is dedicated for:

My God
My university
My Lecturers
My family
My friends
PREFACE

In the name of Jesus Christ,

Thanks to God for giving me strength in order to finish my final project entitled THE ROLES AND RESPONSIBILITIES OF LOCAL GUIDES IN PURO MANGKUNEGARAN SURAKARTA. I am very interested in doing job as a local guide because I want to explain to the people about roles and responsibilities of local guides in Puro Mangkunegaran. Local guide doesn’t only accompany tourists in the tourist destination, but also explain about tourist destination, history, priceless artifact, etc. There are several things done by local guides in Puro Mangkunegaran due to their responsibilities concern to the tourists and the office. I hope this final project will be useful for the readers.

Finally, I finish writing final project report. However my final project isn’t perfect, but I hope the readers who read this final project will get knowledge about the roles and responsibilities of local guides in Puro Mangkunegaran Surakarta.

Surakarta, October 2013

The Writer
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ABSTRACT


This final project report has been written based on the job training done from 12 February until 4 March, 2013 at Puro Mangkunegaran, one of the palaces in Surakarta. The objectives of this final report are to describe the roles and responsibilities of local guides in Puro Mangkunegaran, and to identify the constraints the local guides have and how they overcome them.

This report focuses on the roles and responsibilities of local tourist guides. It is expected to be able to give clear understanding about the roles and responsibilities of local guides in Puro Mangkunegaran.

The conclusion is that local guides in Mangkunegaran have several roles and responsibilities. Local guides have two major jobs, the job concerning to the tourists and the office. However, the local guides also have several problems. They are mastering language, presenting monotonous presentation, handling tourists in group and being undisciplined. To overcome that, the solutions are taking language course, making improvisation, using a microphone, and giving a punishment.
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