THE SATISFACTION LEVEL OF OVERSEAS STUDENTS
AT SEBELAS MARET UNIVERSITY
TOWARD CITY AND CULTURE ORIENTATION PROGRAM
PROVIDED BY THE INTERNATIONAL OFFICE OF UNS

FINAL PROJECT REPORT
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English Diploma Program, Faculty of Cultural Sciences
Sebelas Maret University

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APPROVAL OF SUPERVISOR

Approved to be examined before the Board of Examiners,
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Title : The Satisfaction Level of Overseas Students at Sebelas Maret University toward City and Culture Orientation Program Provided by the International Office of UNS

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PREFACE

I would like to say thanks a lot of ALLAH SWT, who always guides and helps me. I also would like to say thanks for my beloved family, who always support me in all condition of my life, thank you for always support me in doing this final project. This final project was written to fulfill the requirement in obtaining the English Diploma Program, Faculty of Cultural Sciences, Sebelas Maret University.

This final project entitled “The Satisfaction Level of the Overseas Student at Sebelas Maret University Toward The City and Culture Orientation Program Provided by International Office of UNS” discusses the satisfaction level among the overseas students toward city orientation program provided by International Student Service division of International Office at Sebelas Maret University.

Lastly, I hope the readers can get knowledge from this final project, especially in Public Relation knowledge.

Surakarta,

Andi Faizal
MOTTO

“Dan tiadalah kehidupan dunia ini, selain dari main-main dan senda gurau belaka.

Dan sungguh kampung akhirat itu lebih baik bagi orang-orang yang bertakwa.

Maka tidakkah kamu memahaminya ?”

(ALLAH SWT, Qur’an surah Al-An’Am, 32)

“Allah tidak melihat bentuk rupa dan harta benda kalian,

namun Dia melihat hati dan amal perbuatan kalian.”

(Prophet Muhammad SAW)

“In the animal kingdom, the rule is, eat or be eaten;
in the human kingdom, define or be defined.”

(Thomas Szasz)

“Be grateful for yourself, everything happens for a reason.”

(Andi Faizal)
DEDICATION

I would like to dedicate this final project report to:

ALLAH SWT

Prophet Muhammad SAW

My beloved father, Aiptu Mardi Siswanto

My beloved mother, Aiptu Suriyah

My beloved sister, Indah Dwi Suryani

My beloved grand father and grand mother,

Mbah Kung, Mbah Beng, Mbah Uti, Mbah Inah

My lovely University, UNS

My supervisor, Yusuf Kurniawan, SS, MA

International Office of UNS

All of my lecturers at English Diploma Program

All of my friends at English Diploma Program
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ABSTRACT

Andi Faizal, 2016. The Satisfaction Level of the Overseas Students at Sebelas Maret University Toward City and Culture Orientation Program Provided by International Office of UNS. English Diploma Program, Faculty of Cultural Sciences, UNS.

This final project report is written based on the job training at public relation division of International Office UNS for three months.

The objectives of this final project report are to know the satisfaction level of the overseas students and to describe the overseas students’ perception toward city and culture orientation program provided by the International Office of UNS. I used qualitative research as the research design. I did interview the internal and external informants to collect the data. The result shows that most of the external informants are satisfied with city and culture orientation program. In conducting the program, the International Office found some problems such as some of the overseas students were not really satisfied during the program. I also give some suggestions to solve the problem such as the time management needs to be improved, the schedule should be more realistic, and the officers of the International Office can arrange more places in City and Culture Orientation program and make sure that the program is prepared well before the program begins.

I hope this final project report can be beneficial to the International Office and the readers, especially those who are interested in public relation.
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